


Webinar on

We Need to Talk – Having Difficult Conversations

Learning Objectives

- *10 tips for handling difficult conversations*
- *How to use questioning to your advantage in a difficult conversation*
- *Giving negative feedback*
- *Handling your emotions (and the emotions of the other person)*
- *A step-by-step model to follow to make it easy*



Learn to deliver those difficult conversations in a professional manner.

PRESENTED BY:

Rhonda Scharf CSP, HoF, GSF, Insightful ... humorous ... entertaining ... even contagious ... words that are often used to describe Rhonda Scharf. A speaker with the uncanny ability to look at the normal and see something quite different.

On-Demand Webinar

Duration : 60 Minutes

Price: \$200

Webinar Description

Having difficult conversations isn't fun for anyone. Telling someone they don't smell nice, saying any to a client, or having to tell an employee they need to find another job is something that no one looks forward to doing. We feel anxious and uncomfortable. Yet, our roles demand that we know-how, and are willing to have those difficult conversations. We need to be effective and build trust and respect, without damaging relationships along the way.

This session with Rhonda will show you how. You'll be given an easy, and fun, a framework to keep you ON THE RIGHT TRACK with those conversations that start with "We Need to Talk". Learn to deliver those difficult conversations in a professional manner.



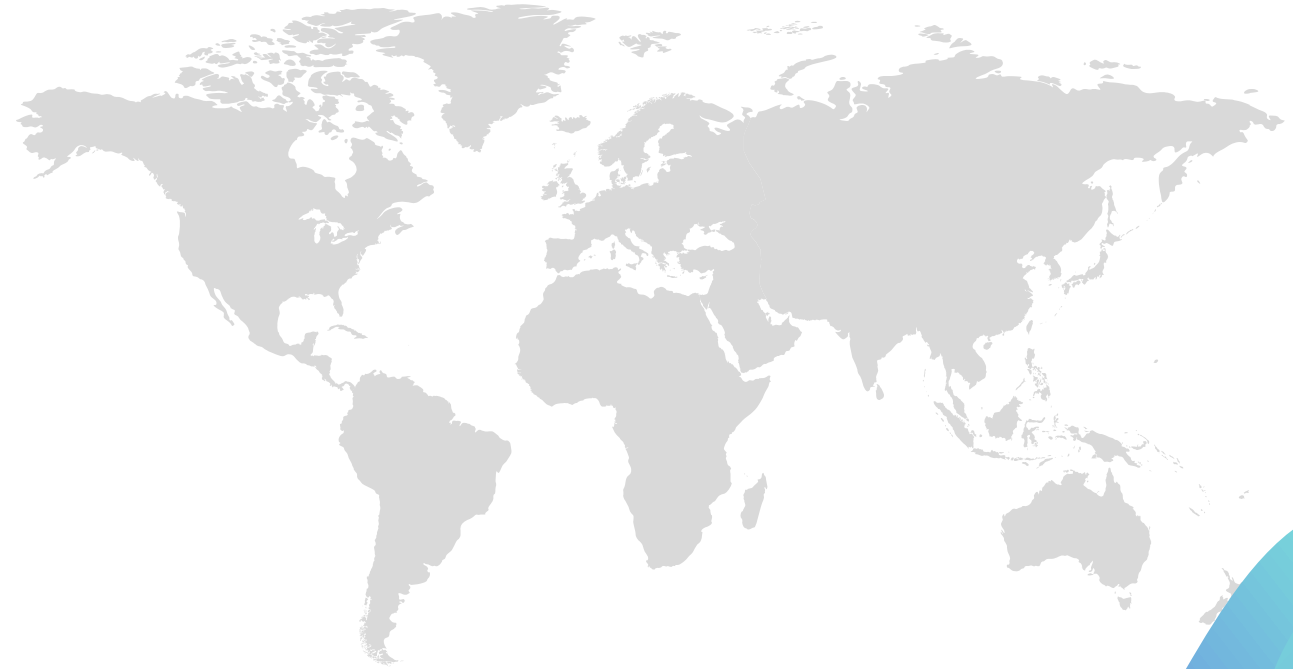
Who Should Attend ?

*Anyone who struggles with having those
“uncomfortable” conversations with friends
and colleagues.*

Managers and Supervisors

Human Resource Professionals

Senior Leadership



Why Should You Attend ?

If you have ever avoided having a difficult conversation with a peer, a friend, an employee, or manager because you didn't know how to say what you were thinking, this webinar will be for you! Many times we avoid these conversations because we are afraid to say the wrong thing, afraid that things will be taken out of context and the relationship will be forever damaged, or afraid we will make matters worse. By taking yourself out of having difficult conversations you are exchanging short term discomfort for long term dysfunction.

Whether you are a manager or not, we all need to have these uncomfortable conversations in our personal and professional life. This webinar will give you all the tools you need to have any difficult conversations professionally and respectfully. Don't risk your relationships because you avoid difficult conversations. Make them even better!



To register please visit:

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